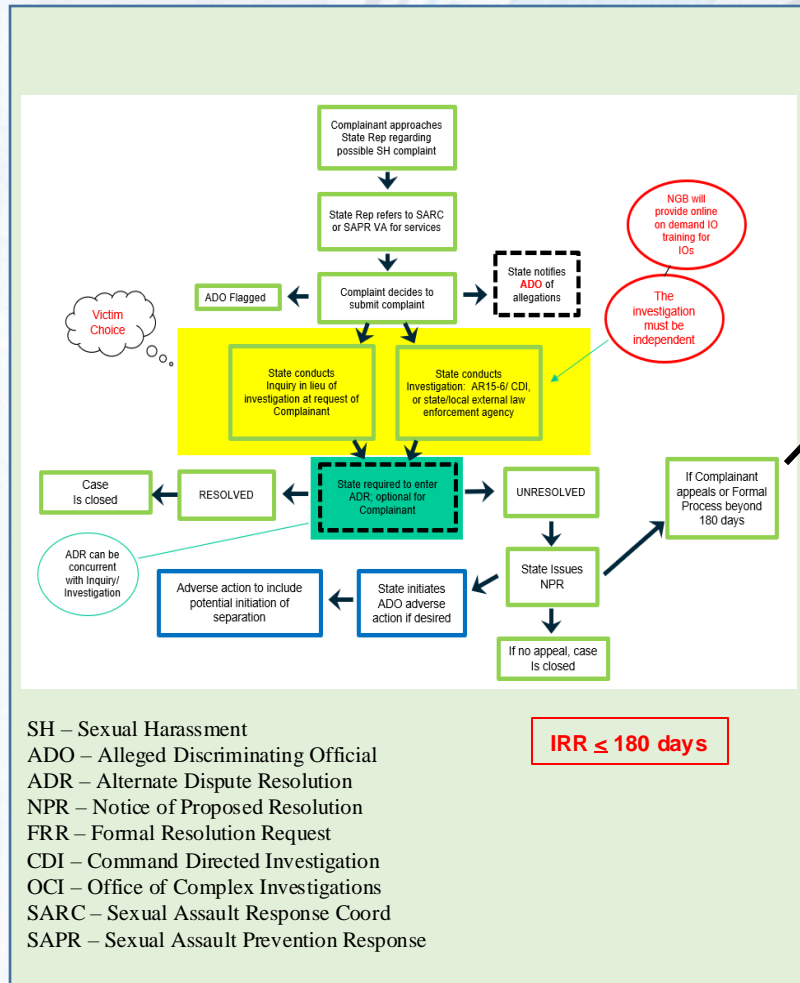


NG SH Case Processing

State Complaint Process (CNGBI/M 9601.01)



NGB Appeal Process (CNGBI/M 9601.01)

